Advances in Fraud Management in the Retail Payments Industry



Phil Hogg, President Worldpay Canada

We're with you for every part of the payment process

174

countries

135

currencies

2.1m

\$2.5t

processed in 2024

1_m

merchants supported globally

55b

transactions processed in 2024

60+

unique payment methods

24/7 dedicated customer

service 365 days a year

Our vision:

To unleash the potential of every business

We work with the world's **best-known brands**



We are trusted in the industry with **top honors**

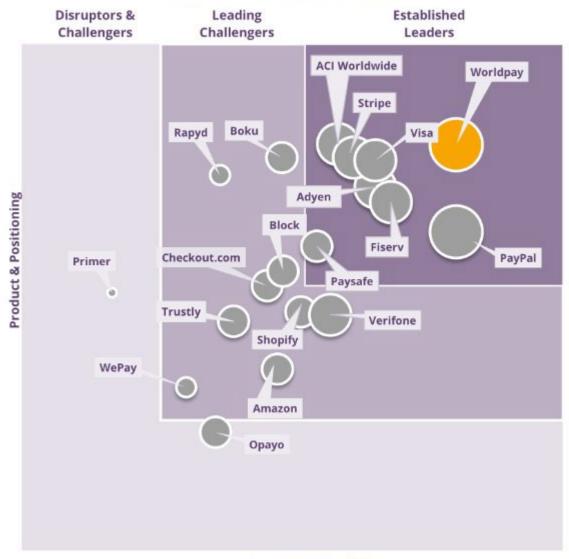


And are well connected with the **top payment partners**





eCommerce Payments Vendors



Capacity & Capability

Recognized as an

Established leader in e-commerce payments

Worldpay's combination of sophisticated Fraud solutions with it experience in managing payments gives it a powerful advantage in this market, making it highly competitive.



Worldpay ranks first of out 19 vendors, according to Juniper Research.



Why Rethinking your Fraud Strategy Matters



\$48bn

Fraud Losses

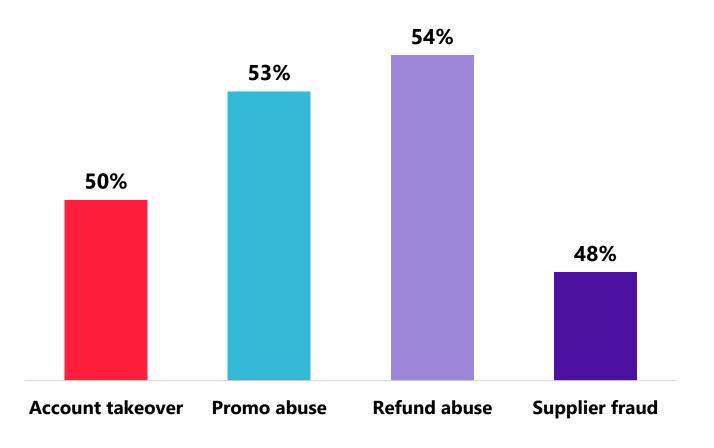
Annual merchant losses due to online payment fraud

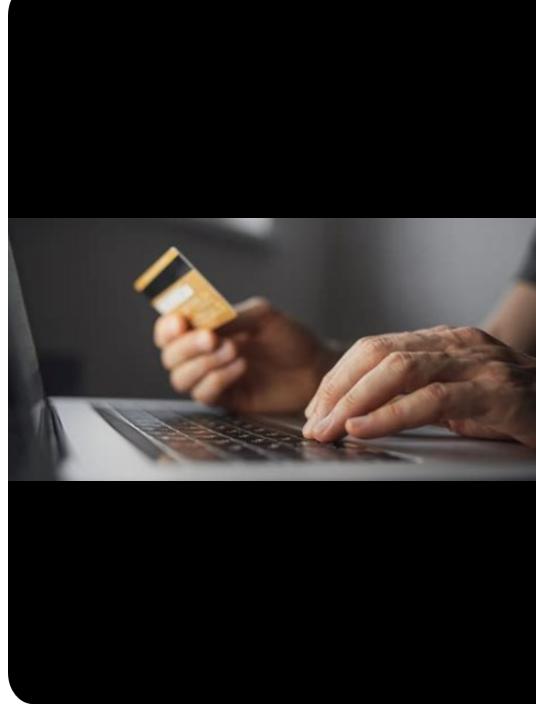
\$443bn

False Declines Impacts

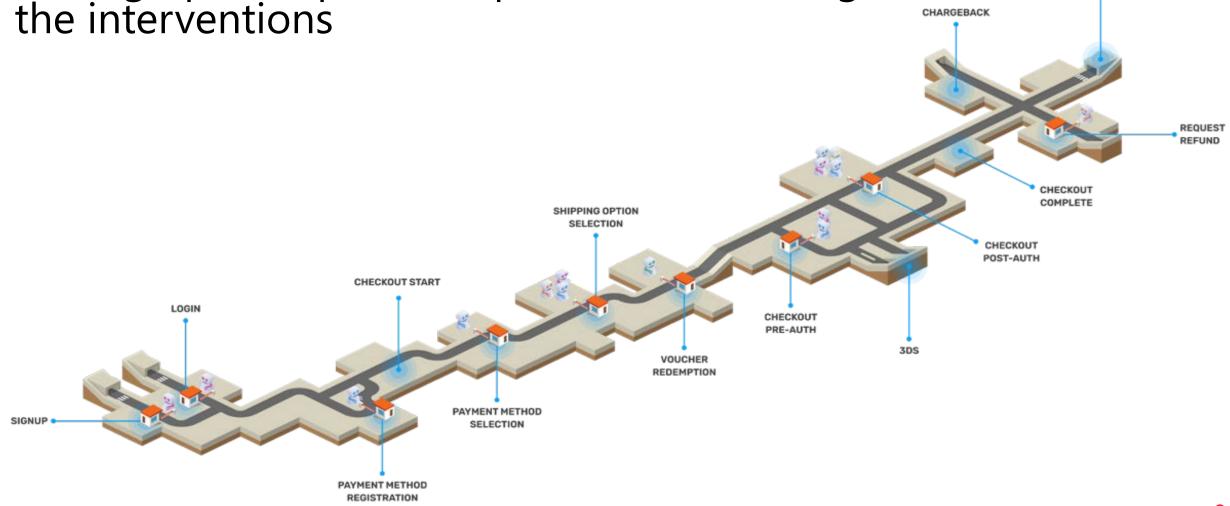
Cost of ecommerce false declines for merchants

Increase observed in fraud activity in the last year



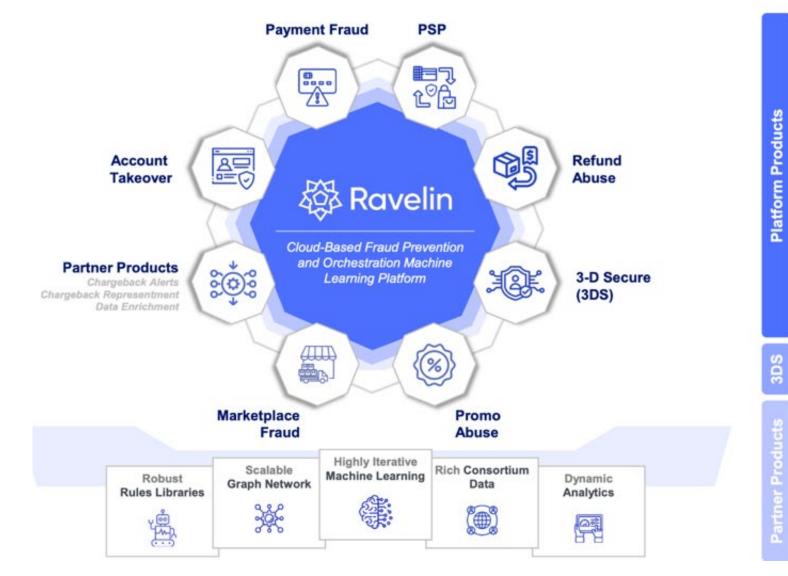


Introducing Ravelin
Setting up multiple checkpoints and tailoring the interventions



Full Suite of Risk Solutions

Ravelin Product Portfolio





Payment Fraud *

Unauthorized payment prevention for mid-sized and enterprise merchants



PSP *

Unauthorized payment prevention for merchant acquirers' SMB clients



Account Takeover *

Prevention of unauthorized logins



Refund Abuse *

Refund prevention for serial abusers



Marketplace Fraud *

Supplier-Side fraud prevention



Promo Abuse *

Offer exploitation prevention





3-D Secure *

PSD2-compliant authentication



Data Enrichment

Rich identity data and insights



Chargeback Alerts

Early fraud and dispute warnings

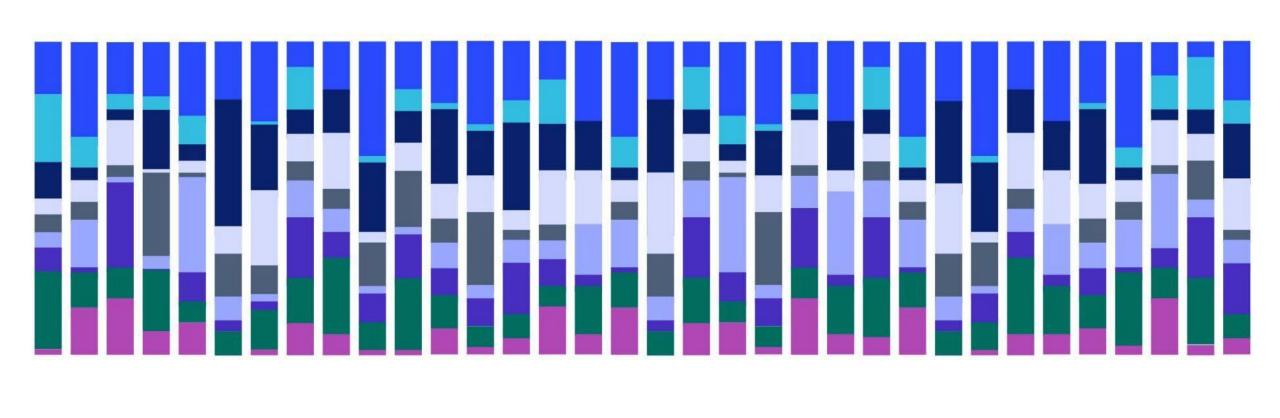


Chargeback Defense

Automated chargeback representment

The Power of Custom Models

Customised & personalised models for merchants interventions



Location

NLP

Network

Orders

Consortium

Customer

Devices



Partner

Payment





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